

Opening a bank account by Ukrainian citizens

We recommend you to open a bank account in the Netherlands. This will make it easier for you to arrange various matters and help you participate in everyday life. Also, a local bank account means the City of Amsterdam can transfer funds to you more easily and conveniently. After opening a bank account, you can let the City know what your bank account number (IBAN) is, so we can transfer your allowances for living expenses to it.

Opening a bank account is subject to various rules and regulations. Banks are obliged to check your data and ID. In some cases, this can result in delays before the account is assigned to you and ready for use.

In time, 7 Dutch banks will offer accounts specifically for refugees from Ukraine. At present the following banks are available:

ABNAMRO

Open a bank account online

- [Information in English](#)
- Needed: Ukrainian passport or ID card and Dutch Citizen Service Number (BSN)
- Cost of bank account: 1,95 per month for payment account, including debit card, identifier to activate the app
- Next step: Download the ABNAMRO-app in Apple Appstore or Google Playstore.
- Additional: Debit card is needed to activate the app. The card delivery is 3-5 working days after your application.

ING

Opening a bank account at a bank branch.

- [Information in English and Ukrainian](#)
- Needed: BRP registration, BSN number, Ukrainian passport
- Cost of bank account: €2.35 per month (€1.90 for digital-only, which excludes ATM use). This includes free transactions within the EU and a debit card.
- Your nearest ING branch can be found at: [ing.nl](https://www.ing.nl)

Rabobank

Open a bank account online

- [Information in Ukrainian and Dutch](#)
- Needed: Dutch Citizen Service Number (BSN)
- Cost of bank account: Free until March 1, 2023 for Online Payment account, a debit card and the use of ApplePay/GoolePay.
- Next step: Download the Rabobank-app in Apple Appstore or Google Playstore.
- Additional: A debit card is needed to activate your account and receive the IBAN. The card delivery is 3 working days after your application.

SNS

Open a bank account at bank branch

- [Information in Ukrainian and English](#)
- Needed: Dutch Citizen Service Number (BSN)
- Cost of bank account: €2,55 per month for payment account, including debit card.
- NB applicant does not have other Dutch payment account(s).
- Next step: [Go](#) to the nearest SNS Branch.

Triodos

Open a bank account by mail

- [Information in Dutch](#)
- Needed: Dutch Citizen Service Number (BSN)
- Cost of bank account: €5 per month for Basic payment account, including debit card.
- Next step: Download form (dutch)
- Additional: NB The processing time of the request takes about 10 working days.

Bunq

Open a bank account online

- [Information in English and Ukrainian](#)
- Needed: Ukrainian passport or ID card
- Cost of bank account: free for three months, then €2.95 per month. This includes a debit card and the immediate use of Apple Pay/Google Pay.